

Which Office Do I Need?

Do you have access and privacy questions and requests under the Freedom of Information and Protection of Privacy Act (FOIPOP), related to a provincial government department?

This chart can help you decide which office to contact:

- IAP Services processes access requests and privacy complaints made under FOIPOP.
- OIPC processes appeals of decisions made by provincial government departments.

Information Access and Privacy Services (IAP Services)	Office of the Information and Privacy Commissioner (OIPC)
Ask questions about the access request process, including how to make an access request, what forms to use, and access request processes.	Ask questions about the appeal process, including how to file an appeal, what forms to use, and review processes.
File an access request for personal information from a department or for general department records, including policy documents, statistics, reports, or other information.	Appeal a department's response to your access request if you aren't satisfied with the decision.
Ask questions about a department's decision.	Examine tools created by the OIPC about FOIPOP, including processes and guidance on the interpretation and application of FOIPOP.
File a privacy complaint to a department if you believe your personal information was collected, used, or disclosed without authority.	Appeal a department's response to your privacy complaint if you aren't satisfied with their response.
Report what appears to be a privacy breach by a department.	Appeal if you aren't satisfied with a department's privacy breach investigation.
Request that a department corrects your personal information.	Appeal a department's decision not to correct your personal information.
Search previously released FOIPOP requests on the Information Access site.	Read Review Reports of previous decisions of the OIPC.
Contact us: 902-424-2985 1-844-424-2985 (toll free) iapservices@novascotia.ca PO Box 72, Halifax NS B3J 2L4 beta.novascotia.ca/programs-and-services/information-access-and-privacy	Contact us: 902-424-4684 1-866-243-1564 (toll free) oipcns@novascotia.ca Box 181, Halifax, NS, B3J 2M4 oipc.novascotia.ca