









Office of the Information and Privacy Commissioner for Nova Scotia

OIPC Assessment of Key Transparency Indicators in percentage of completed applications¹

Indicator	Why	Trend	2018-2019	2017-2018	2016-2017	2015-2016	2014	2013	2012	2011	2010	2009	2008	2007	2006	2005	2004
Responses filled within 30 days	This represents the ideal response time under the law. We are looking for an upward trend.	Down since 2015 	73	82	81	84	78	82	81	80	81	71	73	68	69	58	62
Responses that were late without authorization	This tell us how often responses came late without a valid reason or authority. We are looking for a downward trend.	Up since 2015 	16	11	12	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Responses where all information was disclosed	A transparent government will exercise discretion to disclose information even if an exemption could apply. We are looking for an upward trend.	Down since 2004 	7	8	10	14	13	11	22	25	22	22	23	24	30	30	32
Responses where information was withheld in full	A transparent government will look to disclose as much information as possible. It is very rare that a record contains no information that can be disclosed. We are looking for a downward trend.	Steady since 2011 	2	1	1	1	2	1	1	2	3	4	3	4	6	4	4
Responses where no records were found	If no records are found in response to an access to information request it may indicate failure to document, poor records management, poor search practices, or a failure in the duty to assist the applicant. We are looking for a downward trend.	Up since 2004 	30	32	30	33	23	32	2	15	22	16	14	15	15	11	11
Applications abandoned by the applicant	Applicants might abandon an application if the response is taking too long or if the fee estimate is too high. We are looking for a downward trend.	Down since 2014 	5	6	8	9	10	NA	8	NA	NA	11	NA	NA	NA	NA	NA

¹ Data gathered from the FOIPOP Annual Reports prepared by the provincial government. Prior to 2013, the numbers include government departments, agencies, boards, commissions, school board and universities.