



## GPEN Privacy Sweep 2016 – Final Results

Total number of devices/companies looked at: 314

Total number of DPAs who submitted results: 25

Indicators	All Results	NS OIPC Results
1. Number of devices/companies whose privacy communications failed to explain to users how their personal information was collected, used and disclosed	59%	93 % (13/14)
2. Number of devices/companies that failed to inform users about how personal information collected by the device is stored and whether they had implemented safeguards to prevent loss of data	68%	100% (14/14)
3. Number of devices/companies whose privacy communications failed to provide contact details for users with privacy-related concerns	38%	0% (0/14)
4. Number of devices/companies who failed to explain how a user could delete their personal information	72%	64% (9/14)
5. Number of companies who failed to provide a timely, adequate and clear response	43%	N/A
<b>Collection, use and disclosure</b>	<b>Percentage</b>	
Number of devices/companies whose privacy communications were not specific to the device	69%	100% (14/14)
Number of companies who indicated personal data would be disclosed to third parties	54%	50% (7/14)
Number of devices/companies who failed to say if they disclosed data	48%	50% (7/14)
Number of devices/companies who failed to advise about default settings	86%	100% (14/14)
<b>Number of devices which collected the following information on either a mandatory or optional basis</b>	<b>Percentage</b>	
Name	84%	79% (11/14)
Username	54%	79% (11/14)
Address	53%	71% (10/14)
Phone number	55%	71% (10/14)
Email address	83%	71% (10/14)
DOB/Age	64%	43% (6/14)
Location	68%	7% (1/14)
Photo/video/audio file	41%	7% (1/14)
Unique device identifier	61%	0% (0/14)
Medical details *	23%	21% (3/14)
Weight/height *	45%	36% (5/14)
Health/fitness info (e.g. heartrate) *	50%	29% (4/14)



Storage of data	All Results	NS OIPC Results
Number of companies who failed to advise whether data was stored in an encrypted format	68%	79% (11/14)
Number of devices/companies who failed to mention security safeguards	49%	93% (13/14)
Deletion of data		
Number of companies that included information about tools to help users clear the device of personal data when they come to sell it	17%	0% (0/14)
Number of companies that included information about tools to help users wipe their data remotely, should they lose their device	13%	0% (0/14)

*\*Note: This information mainly related to medical devices and health/fitness-related devices.*

### **Participants in the 2016 Sweep**

Results were submitted by the following agencies:

Albania	<i>Information and Data Protection Commissioner</i>
Australia	<i>Office of the Australian Information Commissioner</i>
Australia, Victoria	<i>Office of the Commissioner for Privacy and Data Protection(CPDP)</i>
Canada	<i>Office of the Privacy Commissioner of Canada</i>
Canada, Alberta	<i>Office of the Information and Privacy Commissioner of Alberta</i>
Canada, British Columbia	<i>Office of the Information and Privacy Commissioner for British Columbia</i>
Canada, Nova Scotia	<i>Office of the Information and Privacy Commissioner for Nova Scotia</i>
Canada, Ontario	<i>Office of the Information &amp; Privacy Commissioner, Ontario, Canada</i>
China, Hong Kong	<i>Office of the Privacy Commissioner for Personal Data, Hong Kong</i>
Colombia	<i>Superintendence of Industry and Commerce of Colombia</i>
Estonia	<i>Estonian Data Protection Inspectorate</i>
France	<i>Commission Nationale de l'Informatique et des Libertés</i>
Germany, Baden-Württemberg	<i>State Commissioner for Data Protection Baden-Württemberg</i>
Germany, Bavaria	<i>Data Protection Supervisory Authority of Bavaria</i>
Germany, Hessen	<i>Data Protection Commissioner of Hessen</i>
Gibraltar	<i>Gibraltar Regulatory Authority</i>
Ireland	<i>Office of the Data Protection Commissioner</i>
Israel	<i>Israeli Law, Information and Technology Authority</i>
Italy	<i>Garante per la protezione dei dati personali (Italian Data Protection Authority)</i>
Mexico	<i>Federal Institute for Access to Information and Data Protection</i>
New Zealand	<i>Office of the Privacy Commissioner</i>
Norway	<i>Norwegian Data Protection Authority</i>
Singapore	<i>Personal Data Protection Commission</i>
United Kingdom	<i>Information Commissioner's Office</i>
USA	<i>Federal Trade Commission</i>