Expedite Policy

Effective November 1, 2025, the Office of the Information and Privacy Commissioner does not accept requests to expedite reviews from applicants or public bodies.

Policy Statement

The Office of the Information and Privacy Commissioner (OIPC) is committed to providing exemplary service to the public by addressing privacy and access issues in a timely and efficient manner.

The OIPC has the authority and responsibility to manage the processing of reviews (appeals of access or privacy decisions) that come before it. This includes resolving certain reviews before others.

Purpose

The purpose of this policy is to:

(a) allow the OIPC to manage the processing of reviews; and
(b) ensure all parties have fair and timely access to OIPC services.

Expedite Policy

The OIPC processes reviews in chronological order, and at its sole discretion may give some reviews priority over others (expedite) in certain circumstances. The expedited process applies to specific types of access to information reviews under the *Freedom of Information and Protection of Privacy Act*, *Part XX* of the *Municipal Government Act* and the *Personal Health Information Act* as well as specific types of privacy reviews under the *Freedom of Information and Protection of Privacy Act*/*Privacy Review Officer Act* and the *Personal Health Information Act*. Examples may include:

- where a public body has not issued a decision in response to an access request (deemed refusal)
- fee calculation or fee waiver
- time extension complaint
- third party review
- own motion privacy review
- a review concerning a matter of significant public interest. When the Commissioner determines that a review of significant public interest will be expedited, they will provide detailed written reasons to all parties at the beginning of the investigation.

At its own discretion, the OIPC may expedite other types of reviews.